



CHOITHRAM COLLEGE OF NURSING

Accredited by NAAC, Affiliated to INC, MPNRC Bhopal, MPMSU Jabalpur
Choithram Hospital & Research Centre Manik Bagh Road, Indore 452014 (M.P.)



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1.4.1 Action Taken report of the Institution on Feedback report as minuted by the Governing Council, Syndicated, Board of Management.

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ACTION TAKEN REPORT 2018-2019

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ACTION TAKEN REPORT 2018-2019

ACTION TAKEN REPORT OF STUDENTS FEEDBACK 2018-2019

Based on the feedback, the following gaps identified and actions initiated.

Majority of students are satisfied with class taken by teachers.

In terms of the guiding they are alright, but the feedback shows students require more notes/materials . for that it is decided to prepare question and answer banks for each department.

It is also decided to maximum utilization of demonstration in labs as it is also pointed. But this will be under guidance of HODs.

ACTION TAKEN REPORT OF FACULTY FEEDBACK 2018-2019

The gaps identified and Recommendations given by the faculties for improving curriculum execution.

The suggestions given by faculty are a need for more conducive Learning Environment, constructive disciplinary action in every scenarios, consistent learning both in theory and clinical.

For this the following actions were initiated.

All students are instructed to follow the rules and policies at the same time mandatory information of grievances and necessities to prevent chaos.

If any discrepancies found in terms of college as well as hospital, in terms of discipline, student in charges are strictly instructed to inform the concerned teacher in charges immediately.

All teachers going to clinicals are strictly instructed to make an anecdote of their students assigned in each areas.





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ACTION TAKEN REPORT OF ALUMNI FEEDBACK 2018-2019

Gaps identified, suggestions and action taken

All alumni had the opinion of quality they gained was adequate.

Even though the results reflected the need for adequate students support and satisfaction from the students.

The concern over institute support for all the students, it is decided to bring students representatives in action and take event feedback regularly from now onwards.

ACTION TAKEN REPORT OF PARENTS FEEDBACK 2018-2019

Suggestions and actions taken:

- As per the concern over food, hostel and hygiene aspects, it is already decided to have frequent checks in mess hall and hostel premises. Wardens are strictly instructed for the same.
- It is inquired about university examination dates.

ACTION TAKEN REPORT OF PROFESSIONALS FEEDBACK

Gaps identified upon the feedback from experts of the nursing following actions were taken:

The global visibility of nursing is more now. So from the experts the opinion is says of change of curriculum according the global requirements and technological advancements.

For that we have made certain revisions and practices to include more topics and courses in curriculum.





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ACTION TAKEN REPORT OF EMPLOYERS FEEDBACK

2018-2019

GAPS AND SUGGESIONS AND ACTIONS TAKEN

Among the responses received from employers, it is clear that the institute alumni enabled to be independent and skilled in their profession.

It is reflected that their communication to be little more apt and with accuracy. For that we have taken measure to include more debates and competitions that shows intellectual opinions.





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ACTION TAKEN REPORT 2019-2020

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ACTION TAKEN REPORT 2019-2020

ACTION TAKEN REPORT OF STUDENTS FEEDBACK 2019-2020

Based on the feedback, the following gaps identified, rectified and actions initiated.

Majority of students are satisfied with class taken by teachers. But while counting their regularity very few students identified it as some potential gaps, for that all teachers are strictly instructed to adhere to the time table and duly inform to the class coordinators and the concerned before making any adjustments in case of emergency.

As students notified about the minor gap in the linking of theory and practical in class room, it is emphasized to use lab equipment even at class room and promote class room skill training in coordination with lab.

ACTION TAKEN REPORT OF FACULTY FEEDBACK 2019-2020

The gaps identified and Recommendations given by the faculties for improving curriculum execution. The suggestions given are as follows:

- Identify student needs first: for that it is decided to have regular mentoring process and initiated.
- Improve curricular design: that also taken into action that all teachers especially while taking theory classes to include additional information and updates of the same topics they cover.
- Conduct internal examinations more frequently: it is decided to have continuous monitoring of students internal examination and focused learning.

ACTION TAKEN REPORT OF ALUMNI FEEDBACK

Gaps identified, suggestions and action taken

All alumni had the opinion of quality they gained was adequate. Still there was suggestions to include more lab, library and infrastructure furnishings.

For that initiation was given with librarian and lab in charges for more number of lab and library furnishings.

Infrastructure was re assessed and suggestions given to change ceilings and wash areas.





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ACTION TAKEN REPORT OF PARENTS FEEDBACK

Gaps identified and following actions were taken.

- Parents had mild concern over food quality and accommodation, but actions were already taken such as frequent food quality checking with students and mess.
- In order to make official website more accessible as per parents opinion, college website to be re-designed.
- Admission process to be more transparent, as visible in reflected graph, it is planned for admission committee revision.

ACTION TAKEN REPORT OF PROFESSIONALS FEEDBACK

Gaps identified upon the feedback from experts of the nursing following actions were taken:

Majority of queries given to the experts were in such a way to find the gaps in the current curriculum design for B.Sc. Nursing students.

- It is visible from expert opinion that there is need for revision of curriculum with removal of outdated topics/ procedures along with addition of new topics. For this discussion was made and teachers are asked to make a list of required and relevant nursing procedures with inclusion of advanced procedure. Log book revision was initiated at institute level.
- All faculty are asked to make professional and related additional courses and training's which were a necessity for the time.





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ACTION TAKEN REPORT OF EMPLOYERS FEEDBACK

GAPS AND SUGGESIONS AND ACTIONS TAKEN

Among the responses received from employers, it is clear that the institute alumni enabled to be independent and skilled in their profession.

The results revealed that there should be more initiation from students side to be more better leaders along with promptness. We now decided to include the curriculum with students centred as well as more students participation along with their choice in co-curricular activities and occasional gatherings.





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ACTION TAKEN REPORT 2020-2021

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ACTION TAKEN REPORT 2020-2021

ACTION TAKEN REPORT OF STUDENTS FEEDBACK 2020-2021

The following suggestions, plans and actions were done while counting the feedback from students.

Based on the feedback, the following gaps identified, rectified and actions initiated.

As pandemic hit the country, students learning pace and teaching coordination slightly lagged. This was identified and additional revision and extra classes started from all concerned.

This leads to syllabus coverage as students view of syllabus completion.

Students performance in assignment and further follow up was not the 100%, but it was covered up by the following mentor sessions along with library facilities.

Hindi language students were found little struggle to go with the flow, and this was given emphasize to explain well in both languages.

Class teachers taken further initiation in creating whats app group, so that every communication will be more visible and transparent.

Students concern over answer copy evaluation and the fairness in evaluation, it is found that the copy evaluation must be done in synchronization with term. The institute formed examination committee and strict to it.

ACTION TAKEN REPORT OF FACULTY FEEDBACK 2020-2021

The gaps identified and Recommendations given by the faculties for improving curriculum execution.

- Presence of clinical supervisors for prolonged duration in clinical area hinders the independent practice and decision making of students.
- Evidence based teaching must be provided.
- Suggestion for Syllabus revision and duplication of the topics must be taken into consideration.
- Library hours should be incorporated in regular time table.
- Utilization of teacher's skills in their particular domain.





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After discussion among IQAC members the following actions taken.

- Class coordinators are requested to regularly add library hours in weekly time table
- Request letter from the institution to INC regarding modification of repeat topics, removal of old basic fundamental procedures and addition of newest procedures considering digital advancement to send
- Consider clinical supervision by M.Sc. (N) senior teachers to their specialty area while preparing weekly clinical roster.
- 5 minutes clinical presentation daily in specialty theory hours can be incorporated.

ACTION TAKEN REPORT OF ALUMNI FEEDBACK

The feedback was discussed and following plan of action was taken

Regarding the inadequacy of the Lab and equipment facilities, the Institution has already incorporated the new advanced skill lab with high fidelity mannequin. In order to promote opportunity for extra and self learning library facilities is improved with new edition of books.

It is identified that Covid-19 pandemic and subsequent online mode of learning affected sports and co-curricular activities. Keeping that in mind, for the overall personality and professional development of the students, institution has decided to include more sport and cultural activities for the upcoming academic year.

ACTION TAKEN REPORT OF PARENTS FEEDBACK 2020-2021

Gaps identified and following actions were taken.

- Parents had mild concern over food quality and accommodation, but actions were already taken such as additional supply and updation of menu along with students representatives.
- In order to make official website more accessible as per parents opinion, college website was re-designed so that the visibility and accessibility was eased.
- Admission process made more transparent by making selection





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criteria and process with structured pattern.

- In relation to parents concern of university examination delay, follow up and communication with University continued.

ACTION TAKEN REPORT OF PROFESSIONALS FEEDBACK

Gaps identified upon the feedback from experts of the nursing following actions were taken:

Majority of queries given to the experts were in such a way to find the gaps in the current curriculum design for B.Sc. Nursing students.

- The gap of curriculum is that as per experts, the technology is increasing majorly and nursing students also must gain that much updated skills so that they go in hand with globally equipped expected skill base so that our nursing students will come up.
- The institute started using web based learning and online study platforms.
- From university level, initiatives to update curriculum and institute started initiation in adding more short certificate courses.

ACTION TAKEN REPORT OF EMPLOYERS FEEDBACK 2020-2021

Suggestions and actions taken

From the feedback, it is reflected to improve the communication and team building. For that we have decided to make students responsible to many of student centred curricular activities and involved all committees in many of the programs where ever indicated.





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ACTION TAKEN REPORT 2021-2022

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ACTION TAKEN REPORT 2021-2022

ACTION TAKEN REPORT OF STUDENT FEEDBACK 2021-2022

From the student feedback , it is found that in terms of accommodation, food quality and delay in examination; students have shown various mixed opinion.

For this actions already taken by the institute level and developed strategies. Students hostel facility yet plan to improve, and food quality checks are by the Principal and hostel warden. Student representatives and mess in-charges inform the progress also. University examination is delayed and queries sent to the university by the institute along with various other approaches. Another concern is in terms of Teaching and learning approach. For this students are now actively started their focused study pattern, and mentoring sessions continue. Student's concern over library books and time in terms of library utilization, it is still allowed to use more extended library hours . Library facility also extended with additional books and numbers of available books. Pace of learning is scheduled with the help of self- learning plans given with choice for all to use digital and web along with E-Library facility. Teachers quality in Choithram is steady, even then they are undergoing more updated activities to help out student study related and academic activities.other than this monitoring of new faculty with performance monitoring system. In terms of security aspects, more CCTV cameras at hostel premises were installed. Security system became more strict under surveillance.

Due to COVID lag period, students are given extended study hours and clinical exposure to ensure safe practices and examination protocol.

ACTION TAKEN REPORT OF FACULTY FEEDBACK 2021-2022

The gaps identified and Recommendations given by the faculties for improving curriculum execution and plan of action.

- Regular assessment and Evaluation.





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It is decided to conduct unit test compulsorily after completion of each unit

Regular feedback from teachers posted in clinical area

- Remedial aspects for slow learners.

Teacher Assisted Learning and mentor-mentee program was already incorporated

- Library hours- incorporated in regular time table by class Coordinators in each batch.
- Improve the knowledge of basic procedures. Improve the skill of time management

It is decided to give more demonstration classes for students before starting the clinical posting.

- Updation of Curriculum according to current trends in medical field
- Job oriented elective courses are planned.
- Evidence based teaching must be provided.
- Proposing the lesson and study materials according to the students point of view

As per the need of students, library is equipped with more subject books, digital library and various journals.

ACTION TAKEN REPORT OF ALUMNI FEEDBACK 2021-2022

The feedback was discussed and following plan of action was taken

- In order to make confidence in the final year students to work in different set up, we have planned to continue the Internship training program.
- It is decided to give students more no of 8 hours 3 shift duty to enable them to be equipped with skills of professional transformation.
- More emphasis on clinical practice and administration duty especially for Final year students is planned so that curriculum provides more opportunities for self learning, administrative and leadership skills.
- For the overall personality and professional development of the students, institution has decided to include more sport and cultural activities for the upcoming academic year.





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- More items were added in all labs to make the students practice individually. Institution has already incorporated the new advanced skill lab with high fidelity mannequin.

ACTION TAKEN REPORT OF PARENTS FEEDBACK 2021-2022

The feedback was discussed and following plan of action was taken

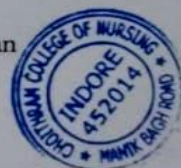
- In order to make learning outcome, more transparent, it is decided to declare results and send report card to parents.
- Class teachers are reminded to update parents whatsapp group about every information common to all students and make meetings with parents to get their views about curriculum so that their opinions can be taken into consideration
- It is decided to make college website more informative and updated.
- To continue follow up and communication with University related to examination concerns

ACTION TAKEN REPORT OF PROFESSIONAL FEEDBACK 2021-2022

The feedback was discussed and following plan of action was taken:

Majority of queries given to the experts were in such a way to find the gaps in the current curriculum design for B.Sc. Nursing students.

- In order to make students skill more updated, it is decided to involve experts in hands on training. For that our teachers are now undergoing TOT sessions. TOT sessions make them aware of global requirement parameters.
- Additional courses and modules including add-on courses incorporated.
- Institute level revised nursing procedures implemented to an extent.





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- SOPs prepared by each department for the same.

ACTION TAKEN REPORT OF EMPLOYERS FEEDBACK 2021-2022

It is reflected from the feedback that students who have passed out from the institute work with the team.

From the results, it showed that slight improvement in problem solving skills is essential. For that we now move on to more specific curricular and co curricular brain enhancing task such more students involvement in class room discussions and lead roles in quiz.





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ACTION TAKEN REPORT 2022-2023

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ACTION TAKEN REPORT 2022-2023

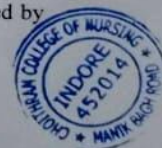
ACTION TAKEN REPORT OF STUDENTS FEEDBACK 2022-2023

GAPS IDENTIFIED AND ACTIONS TAKEN

From the student satisfaction survey, it is found that in terms of accommodation, food quality and delay in examination; students have shown mixed interpreted views.

For this actions already taken by the institute level and developed strategies. Students hostel facility elaborated and frequent surprise food quality checks being used to assess it from time to time. Where as for University examination delay it is shown the initiation from University level and conveyed to students in time. Another concern is in terms of Teaching and mentoring process. Even though students get timely assistance, we have continue and more systematically scheduled the slow learners study pattern along with teachers concerned as well as peer assisted learning. Library facility also extended with additional books and more subject books made available. Other than that Mentoring of each batch also done in more systematic way. Majorly students depend on books, and the survey showed that students require student centred self learning along with initiation. For that self- learning plans given with choice for all to use digital and web along with E-Library facility. Teachers quality in Choithram is steady, even then based on survey it is depicted that need for the monitoring, for this we have already started and employing new faculty performance monitoring system so that students need as well as reflected opinion can be weighed and necessary actions will be taken. It is also a gap that objective must be explained to all students from the beginning with clear cut instructions to achieve the same. For that academic calendar will be used as a measure and strategy to follow the curricular and co-curricular events. Even then the curriculum will be fully objectified by the coming year.

Due to many reasons especially fro COVID lag period, the slight delay of batches as well as in appropriate examination time the completion of batches were slowed. That must be taken care and actions to start all batches from October itself was opined by all HODs.





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ACTION TAKEN REPORT OF FACULTY FEEDBACK ON CURRICULUM 2022-2023

The gaps identified and Recommendations given by the faculties for improving curriculum execution and plan of action.

1. Need more student learning facilities

Plan of action and measure already incorporated:

- Propose the lesson and study materials according to the students point of view.
- As per the need of students, library is equipped with more subject books, digital library and various journals.
- Add more library hours every week
- As per digital move in the current scenario, wifi. connection for student learning and additional computers in computer lab.
- Strict evening study time for all batches
- From first year onwards, learning nature to be stimulated by incorporating conceptual learning.
- Collect continuous feedback from students individually and collectively.
- Regular feedback from teachers posted in clinical area

2. Early identification of slow learners

Plan of action and measure already incorporated:

- After getting admission to the college, students get a good time for paced learning only with theory classes.
- Teach memory tips and time management in learning
- From first year onwards, it is in plan to early seek the difficulties in all dimensions which already on flow.
- It is in plan to identify the slow learning students to be identified within a month.
- Mentoring sessions on learning also emphasized.

3. More focus to be there in student centred activities specially for undergraduate students.

Plan of action and measure already incorporated:

Students nature and wise based activities can be planned

Assertion to more caliber and development in identifying own hidden talents with early introduction time.





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It is in plan to make students as lead to design study hours in hostel and utilization of available time.

Cultural activities for upgrading moral attitude while considering the student initiation and interest area.

4. Need to Improve clinical and practical skills

Plan of action and measure already incorporated:

- Teachers take care of student work in the parent hospital
- Any problem faced handled on the spot and duly informed to the concerned.
- Hands-on training emphasized with projection of safe student practice
- It is already in practice of more demonstration classes for students before starting the clinical posting.

5. Merit based student admission

Plan of action and measure already incorporated:

- Students admission with transparency made.
- Students who have scored above 75% in 12th class can be taken as a candidate in the institute d to keep in pace with upcoming proposed transaction system.
- All students who are eligible, and who get major score in all tests conducted can be considered, but mandatory aptitude for the profession must be good.

6. Teachers work overload

Plan of action and measure already incorporated:

- Distribution of teacher workload was over viewed.
- Teachers who really work with maximum effort can be given and appreciation in credit form.
- Plan to get a weekly update of single work as well as group work completion.
- Work culture with emphasize on overall development with impartial judgement.
- Time and management of time utilization focusing on professional growth as a person and as a part of the place.

7. Maximum Inclusion of students as well as teachers in research work

Plan of action and measure already incorporated:





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- All B.Sc. Nursing final year students take a project in group assignment. Plan to select statement of research must be showcasing the public needs and profession requirement.
- Teachers individual projects already emphasized
- Journal club presentation set regular
- Proposal for journal for all publication of the institute in process

ACTION TAKEN REPORT OF ALUMNI FEEDBACK 2022-2023

The feedback was discussed and following plan of action and measures were taken

- Internship training program already in momentum.
- 8 hours 3 shift duty to enable them to be equipped with skills of professional transformation already initiated.
- More emphasis on clinical practice and administration duty especially for Final year students is planned to make them more aware of parent institute work set as well as give them outline to work independently in any place.
- For the overall personality and professional development of the students, institution has decided to include more sport and cultural activities for the upcoming academic year.
- More items were already added in all labs to make the students practice individually.

ACTION TAKEN REPORT OF PARENTS FEEDBACK

2022-2023

The feedback was discussed and following plan of action was taken

- In order to make learning outcome, more transparent, it is decided to declare results and send report card to parents.
- Information to parents are more within clarity and timely initiated.
- Encouraged parents to get their views about curriculum so that





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their opinions can be taken into consideration.

- Examination related concerns counted and institution level follow up and communication with University continued.

ACTION TAKEN REPORT OF PROFESSIONAL FEEDBACK

2022-2023

PLAN OF ACTIONS; ACTIONS TAKEN BASED ON SUGGESTIONS AND GAPS IDENTIFIED

- Use proper selection criteria and identify competencies from initial phase-recruitment
- Personal qualities identification from beginning time and modify attitude by timely assistance with mentors.
- Curriculum planning and execution with thoughtfulness
- Need syllabus revision in time, in view of global scene, may be in five years to include global and technological developments.
- Suggestion of no semester and semester system both, but inculcation of advanced health care perspectives.

Following subjects/topics can be added

- Advanced current time computer technology to work and contribute profession
- Forensic nursing
- Naturopathy
- Therapeutic diet course
- Tele-health
- Current updated health care technologies with detailing
- Revised scope in nursing
- Self directed learning measures on global perspectives

The following subjects can be removed or be updated with revision

- All outdated syllabus in Nursing practice especially from subject Nursing Foundation should be removed .





CHOITHRAM COLLEGE OF NURSING

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- Remove duplicate syllabus , revise with recent approaches and make subject oriented core content.
- Subject Gynaecology & Midwifery can be shifted from IIIrd to IVth year
- Overall identification of curricular and co-curricular gaps and take it as advanced step and implement from next academic session

ACTION TAKEN REPORT OF EMPLOYER FEEDBACK

2022-2023

GAPS IDENTIFIED AND ACTIONS TAKEN/PLANNED

It is found from employers of our alumni that our outgoing batches sustain well, adapt and perform to their best where ever they belong to the organization.

As a general outlook, it is revealed that they are good in communication, organizational behaviour, respect to others in the Health care team.

But on and off , it can be taken as slight reflect to take additional measures so that our students when pass out will extra ordinarily adopt professional strategies.

The environmental conduciveness not the same for all, but if the criteria to work will be adapted early if they straight away adjust to the curriculum and clinical practices from the initial phase. We are taking aptitude tests and now it is made compulsory and give timely assistance to bring them more accountable to the Nursing career.

